

Terms & Conditions



1. The lesson plans are conducted by a qualified teacher in their field of expertise.
2. Every student is entitled to four/eight classes as per the chosen schedule. Each session is for a total duration of 55 minutes.
3. Class timings/schedules must be adhered to at all times.
4. A lesson that is missed by the student for any reason - cannot be made up for, credited or transferred. This lesson will be considered a "forfeit."
5. If a student is unable to attend a lesson due to prolonged illness/travel, or any other special circumstances, (2 consecutive missed lessons or more) must inform the school well in advance. These classes can be compensated for.
6. If additional lessons are required and has been agreed upon, these must be attended. If a student does not attend, the lesson or lessons will be considered a "forfeit."
7. If an instructor is unable to teach a scheduled lesson, then the student will be taught by a replacement instructor, or that lesson will be made up for, or credited to the next term.
8. In the event of a pandemic lockdown, and/or any other unforeseen circumstances, for which reason the school remains closed, depending on the severity of such cases, classes missed will be continued in the next semester. The fee paid will not be refundable for the same.
9. Students must maintain discipline at all times, and keep the school premises clean.
10. All students must wear masks and follow COVID-19 appropriate behaviour.
11. A registration fee is required to complete enrolment, and this is non-refundable. The fee is inclusive of the usage of facilities and equipment owned by the school.
12. Students will commence classes once the admission and tuition fees are paid in full. Tuition fee is payable in 1) advance, 2) in full, 3) by the due date, on or before the 10th of every month. This is non-refundable.
13. Payment can be made in cash, or online payment methods used by the school.
14. All Indian public and Catholic holidays are observed by the school.
15. In the event of any damage done to school property, instruments, or any other equipment owned by the school, the student will be held liable to pay for damages.
16. The school follows strict COVID secure face-to-face lessons. Hence, all visitors and/or students to The First Chord Music School must adhere to the school's guidelines, which include:
 - 1) social distancing
 - 2) taking your temperature
 - 3) wearing a mask at all times whilst in the building
 - 4) sanitizing hands before each lesson.

Please do not come into the school if you have any of the following conditions:

- 1) High temperature
- 2) continuous cough
- 3) loss of taste or smell

16. Payment of fee will imply your acceptance of The First Chord Music School terms and conditions, and your agreement to comply with these terms and conditions.

Please also see:

Force Majeure Event - For the purposes of this Agreement, "Force Majeure Event" means any event beyond the reasonable control of The First Chord, including without limitation strikes, lock-outs or other industrial disputes, failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, including governmental visa status, accident, breakdown of plant or machinery, fire, flood, storm or default of suppliers or subcontractors.

- The First Chord shall not be liable, hereunder, as a result of any delay or failure to perform its obligations as a result of a Force Majeure Event.

- If the Force Majeure Event prevents The First Chord from providing any of the Services and/or Goods for more than one week, The First Chord shall, without limiting its other rights or remedies, have the right to terminate this Agreement.

I have read and I agree to the terms and conditions of The First Chord.

Parent/Guardian/Student signature _____ Date _____